



October 31, 2013  
Announcement 659

## November/December Provider Training Reminder

The HP Enterprise Services (HPES) training team will conduct several workshops in November and December.

- **Introduction to Becoming a Nevada Medicaid Provider** is offered for those interested in understanding what the Medicaid Program in Nevada entails and will focus on information, applications, public websites and general information. This course includes an introduction to using the Medicaid Services Manual (MSM). This course is for persons **not** already enrolled with Nevada Medicaid.
- **New Provider Training** is designed for providers new to Nevada Medicaid and Nevada Check Up, and explains the tools available to easily find claim or payment status and recipient eligibility.
- **Appeals and Special Batching** will help providers learn about the appeals process and required documents and the special batching process.
- **ICD-10 Overview** is a workshop that explains what ICD-10 is, when it will be required and where to find future updates.

**Note:** All courses are non-clinical in nature.

Please review the dates, times and topics below and register by using the [2013 Provider Training Registration Form \(FA-41\)](#). All times indicated are Pacific Time (PT). For questions, contact the HPES Training Department at [NevadaProviderTraining@hp.com](mailto:NevadaProviderTraining@hp.com) or (877) 638-3472, option 2, then option 0, then option 4.

<b>Virtual Room</b> (Access details will be returned to you in an email 3 days prior to the session)		
<b>Date</b>	<b>Time</b>	<b>Topic</b>
November 6	10:00 to 11:30 a.m.	Introduction to Becoming a Nevada Medicaid Provider and Using the Medicaid Services Manual
November 12	1:00 to 2:30 p.m.	New Provider Training
November 21	9:00 to 10:30 a.m.	Claims Appeals and Special Batching
December 10	1:00 to 2:00 p.m.	ICD-10 Overview
December 12	10:00 to 11:00 a.m.	ICD-10 Overview